WWU, BFA, Public Safety Page 1 of 2

PROCEDURE

Effective Date: April 4, 2022

Approved By: Darin Rasmussen, Director of Public Safety

Authority: POL-U5620.03 Reporting a Missing Student Who Resides in University Housing Policy

PRO-U5620.03A REPORTING AND INVESTIGATING A MISSING RESIDENT STUDENT

Action by: Individual Who Suspects a Residential Student May be Missing

1. **Contacts** either University Police or any University Residence Staff, including Student Staff (e.g. a Resident Advisor, Desk Assistant).

University Police Phone: 360-650-3911

University Residence Administration: 360-650-6565

- a) If University Police is contacted by the individual, go to step #10.
- b) If University Residence Staff is contacted by the individual, go to step #2.

Action by: University Residence Staff Receiving Initial Report

- 2. **Receives** report that a residential student may be missing.
- 3. **Immediately notifies** University Residences management via chain of command, to include at a minimum:
 - a) Resident Director on-call,
 - b) Central Staff on-call,
 - c) Associate Director of University Residences, and
 - d) Director of University Residences.

Action by: University Residence Management

- 4. **Promptly works** with initial reporter (from step #1) to make reasonable efforts to reach the missing student (including contacting the student's Confidential Contact, if registered).
- 5. **Informs** most senior police officer on duty of report and will provide update within 24 hours (Contacts via Police Dispatch 360-650-3911).

Action by: Director of University Residences or Designee

- 6. At any time, but no later than 24 hours from receiving the report:
 - a. Notifies senior officer if student located, or
 - b. **Notifies** Chief of Police or designee if unable to locate student.



Action by: Director of University Residences or Designee (cont.)

- 7. **Determines** if student is under 18 years of age.
 - a. If under 18, **determines** if student registered themselves in UR system as emancipated.
 - b. If under 18 and not emancipated, **contacts** student's custodial parent or guardian after it has been determined that the student has been missing for 24 hours or sooner.
- 8. **Obtains** the student's Emergency Contact from Banner.
- 9. **Does not provide** the Confidential Contact information to anyone other than UPD.

Action by: University Police

- 10. **Receives** report that a residential student may be missing.
 - a. If initial report received IS by someone other than UR management, **contacts** Director of University Residences regarding report (or other UR management if Director not available).
- 11. **Obtains**, from UR management, the student's:
 - Confidential Contact information from UR student data system (if provided by the student)
 - b. Emergency Contact information from Banner
 - c. Custodial parent or guardian contact if student is under 18 and not emancipated.
- 12. **Makes** reasonable attempts to reach the student's *Confidential Contact* determination that the student is missing FOR MORE THAN 24 HRS **BEFORE** making attempts to contact the student's *Emergency Contact* (if the two contacts are different).
 - a. If contacts are different, **attempts** to contact the Emergency Contact <u>but only</u> <u>after</u> making reasonable attempts to reach the Confidential Contact.
- 13. **Notifies** Police Dispatch (within 2 hours if the student is under the age of 21) to enter the missing student information into the Washington Crime Information Center (WACIC/NCIC).
- 14. **Coordinates with** UR Director to notify and meet with President's Cabinet, Director of Communications, and other stakeholders (as deemed necessary), to provide a briefing on the situation.
- 15. **Conducts** formal investigation of missing student.

