

TASK

Effective Date: April 9, 2013

Approved By: Teresa Hart, Financial Services Director

Authority: [POL-U5320.12](#)Creating and Maintaining
Vendor Account Records

Cancels:

See Also:

[PRO-U5320.12C](#)[PRO-U5320.12A](#)[POL-U5320.12](#)[TSK-U5320.12A](#)

Correcting Duplicate Vendor Records

Requesting Accounting Services to Create a New Record

Creating and Maintaining Vendor Account Records

Creating Vendor Record Accounts in Financial System

TSK – U5320.12B UPDATING VENDOR RECORDS IN FINANCIAL SYSTEM

After receiving a *Vendor Record Creation and Maintenance Request* e-form requesting a change to an existing vendor record **-or-** after receiving documentation directly from the vendor indicating a needed change to the record, the **Accounts Payable Staff and authorized staff in other University departments:**

1. **Ensures** that written documentation is received directly from the vendor and is attached to the e-form.

Exception: When Accounting Services A/P staff receives documentation directly from the vendor no e-form is used but a hard copy of the documentation is retained to be filed.

2. **Determines** whether a record already exists in the financial system (Banner) for vendor, and
 - a. If duplicate record(s) are detected, **ensures** the duplicate is removed later by following the *Correcting Duplicate Vendor Records* procedure (PRO-U5320.12C) beginning with step 5, and
 - b. If the vendor already has a W#, **goes to** step 3.
 - c. If no W# exists, **instructs** the University Department to follow the *Requesting Accounting Services to Create a New Vendor Record* procedure (PRO-U5320.12A). This task is then complete.
3. **Updates** vendor record in system with new vendor account information.
4. **Inputs** vendor's Western ID# on e-form and **locks** e-form.

Exception: For Accounting Services A/P staff, when notice for change is via a payment vehicle,

- a. **Documents** information in the *Vendor Change Log*, and
- b. **Files** all related documentation in hard copy file.